



ALEXANDRIA DETERGENTS  
AND CHEMICALS COMPANY  
الإسكندرية للكيماويات والمنظفات  
SAE

سياسة الجودة والبيئة والسلامة والصحة المهنية  
طبقاً لمتطلبات المواصفات القياسية الدولية  
(ISO 9001:2015 & ISO 45001:2018 & ISO 14001:2015)  
Top Management  
QSEP-01

شركة الإسكندرية للكيماويات  
والمنظفات  
(أدكو)

**Alexandria Detergents & Chemicals Company (ADCO) is a leading manufacturer of household detergents, personal care products, car care products, and specialized cleaning solutions across the Arab world and Africa. In addition, ADCO provides private label and contract filling services for detergents and car care products to numerous international partners.**

**We are committed to achieving sustainable growth by delivering high-quality products and services that create tangible value for our customers, employees, shareholders, and business partners. Our strategic objective is to build a strong, diversified industrial and commercial group headquartered in Egypt and operating across multiple markets. We continuously enhance operational efficiency and profitability while pursuing steady regional and international expansion.**

**ADCO achieves this through strict adherence to quality standards, continuous improvement of processes, and a customer-focused approach that strengthens our market presence—particularly across the Middle East and Africa.**

**To realize our strategic vision and sustain excellence, we are committed to the following Quality Policy principles:**

- 1. Establishing, implementing, maintaining, and continually improving an integrated management system for Quality, Occupational Health & Safety, and Environmental Management in accordance with the requirements of the international standards ISO 9001:2015, ISO 45001:2018, and ISO 14001:2015.**
- 2. Establishing measurable quality, environmental, and occupational health & safety objectives, and periodically reviewing them to ensure their continued relevance, achievement, and alignment with the Company's strategic direction. We are committed to providing safe and healthy working conditions to prevent work-related injury and ill health, eliminate hazards, and reduce occupational health and safety risks. Progress toward objectives is monitored through regular safety meetings and Management Review meetings, which serve as a foundation for continual improvement and the setting of new objectives.**
- 3. Complying with all applicable legal and regulatory requirements relevant to our industry, as well as other relevant obligations related to quality, environmental protection, and occupational health and safety.**
- 4. Integrating the requirements of quality, environmental, occupational health & safety, and product safety standards into all company processes, including planning, procurement, operations, and related activities. These requirements apply to all persons performing work under the Company's control, including employees, suppliers, contractors, and other external service providers acting on our behalf.**
- 5. Committing to the continual improvement of the effectiveness of the Quality, Environmental, and Occupational Health & Safety Management Systems.**
- 6. Committing to providing appropriate training, resources, and continuous awareness programs to ensure employee competence and responsibility in relation to Quality, Environmental, and Occupational Health & Safety Management Systems. The Company promotes a culture of awareness by developing employees' capabilities and skills, ensuring compliance with applicable requirements, and encouraging consultation and participation of workers in all quality, environmental, and occupational health & safety activities.**
- 7. Investing in employee development and leadership building through effective delegation, accountability, and a fair performance-based incentive system. We are also committed to developing innovative products and solutions that enhance product quality, strengthen brand protection, and increase customer confidence.**
- 8. Committed to providing adequate resources, protective measures, and the necessary means or equipment, as well as appropriate precautions to ensure safety and preparedness for emergencies.**
- 9. Committed to identifying environmental and occupational health & safety hazards and associated risks, implementing appropriate plans and procedures to prevent them, and investigating all incidents, regardless of severity, to minimize their impact and prevent recurrence.**



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10. Committed to identifying risks and opportunities and providing the necessary resources to effectively address these risks and capitalize on opportunities to enhance organizational performance.
11. Committed to enhancing customer satisfaction and fulfill their expectations.
12. Committed to expanding distribution activities and reaching new customers for both our products and those of our partners, thereby increasing business volume and maximizing the Company's growth potential.
13. Committed to expanding into new markets both within and beyond the region, with a focus on the Gulf Cooperation Council (GCC) countries and Africa, while effectively managing associated risks.
14. Committed to implementing the principles of cleaner production by adopting modern technologies and optimizing the use of resources and equipment.
15. Committed to protecting the environment, preventing pollution, and safeguarding the health and safety of employees, visitors, customers, and the surrounding community.
16. Committed to taking proactive measures to reduce the Company's impact on climate change.
17. Committed to upholding integrity, ensuring workplace safety, delivering high-quality work, complying with applicable laws, protecting company information, and acting responsibly toward society and the environment.

This Quality Policy is communicated to all employees within the organization and to relevant external interested parties. It is reviewed annually during Management Review meetings to ensure its continuing suitability, adequacy, effectiveness, and alignment with the company's strategic direction.

Chairman of the Board of Directors  
Eng. Mahmoud Awad